

GENERAL BOOKING CONDITIONS / CAMP RULES (EXTRACT)

The campsite accepts reservations according to dates and places available, in order to guarantee to customers a pitch for the date of arrival. Reservations are subject to certain conditions, as follow :

1. For all reservations, the whole of the stay must be paid for on arrival at the campsite.
2. Reservations are let to named individuals. It's forbidden to sublet or to transfer the hire to a third party.
3. The booking payment must be sent with the booking form, this act as advance payment and will, of course, be deducted from the amount due for the stay. A payment of 25.00 € must also be sent as a reservation fee. The crossed payment must be made in order to the name "**Régie Camping Cadoret Fouras**".
4. If we have not received any news as to your arrival within 24 hours, we will dispose of your pitch or accommodation.
5. No number will be attributed permanently and contractually. Only wishes can be formulated during pre-bookings and bookings.
6. For any change of dates of stay, it cannot be guaranteed the same pitch or mobile home.
7. Any modification which may result in a difference in the amount due, be it higher or lower, must be specified as soon as possible. If any fraudulent declaration is made by visitor this contract will be cancelled as of right and the amounts paid will remain the property of the campsite.
8. In all cases of **cancellation**, for whatever reason, cancellation must be done by letter with a written proof. - more than 30 days before arrival, the advance payment will be paid off.
- less than 30 days before the date of arrival, the advance payment will be withheld.

In the event that the cancellation of the stay is justified by the fact that one of the participants is directly or indirectly affected by COVID 19 (infection or contact case), and that this situation would affect his/her participation in the stay, the cancellation will be made without compensation. The Client must provide proof of the event giving rise to the right to cancel without compensation.

In the event that the Client is forced to cancel the entire stay due to governmental measures that do not allow participants to travel (local confinement, travel ban), even though the campsite is able to fulfil its obligation and welcome them, the cancellation will be made without compensation.

In all cases of cancellation reservation fees will remain the property of the campsite :

9. In case of an earlier departure or a later arrival, in comparison with the dates of reservation, no reduction will be granted.
10. **Insurance** : It is up to each camper to take out a liability insurance. The campsite declines all liability in case of theft, fire, bad weather... and in case of accidents that are related to the camper's liability.
11. Clients certify to have read the booking conditions and the camp rules and accept them. Each tenant is responsible for disturbances and nuisance caused by people staying with him or visiting him.
12. **Pitches** are available from 2 p.m. and must be left at 12 a.m. the day of departure.
For mobile home, arrival and departure take place on Saturday in high season. Arrival after 4 p.m. and departure before 10 a.m.
13. **In mobile home, the maximum number of people** is 5 in mobile homes 2 bedrooms and 7 in mobile homes 3 bedrooms. Additional occupants cannot be accepted.
14. **For mobile home**, a deposit of 250 € (200 € + 50 €) will be required at arrival in order to respect the inventory :
- The deposit of **200 €** covers breakage of equipment; it will be returned at departure, after any deductions for missing equipment.
- **50 €** covers the state of cleanliness of the accommodation when you leave; **it will be returned at your departure, if the rental is completely clean.**

Please return us the completed and signed contract. A letter signed by the manager, specifying the pitch or mobile home number which is reserved, will be sent to you.

Thank you for showing your confidence in our company, we wish you a nice time on our campsite.

This is an extract of the campsite rules. The entire camp rules is available in the reception, online on our website or on request.

Entry conditions - In order to enter and stay on the campsite the tenant must have the permission of/ the Campsite's management or representative. The latter has the obligation to ensure that the campsite is kept in good order, as well as that the application of these internal regulations is respected. The stay implies acceptance of the rules and a commitment to conform to them.

Minors will remain under the responsibility and supervision of a parent or accompanying adult present on the campsite for the duration of their stay and anywhere in the campsite.

Installation - Outdoor accommodation and related equipment must be installed in the location indicated in accordance with the instructions given by the manager or his representative.

Departure procedures - Customers are invited to notify the reception office of their departure no later than the day before it. Customers intending to leave before the reception office opening hours must pay for their stay the day before. Customers must vacate their pitch before noon on the day of their departure; Customers renting mobile homes must vacate their accommodation before 10 a.m. on the day of their departure.

Silence - Silence must be total between 11 p.m. and 6 a.m.

Pets - Dogs and other animals are allowed on the campsite; they should never be left free; they must be kept on a leash. They must not be left alone on the campsite, even locked up in the absence of their masters, who are civilly responsible for them.

1st and 2nd category dogs are not accepted on the campsite.

Visitors - After being authorized by the manager or his representative, visitors can be admitted to the campsite under the responsibility of the campers who receive them, during the authorized hours, 6:00 am to 11:00 pm. Visitors have access to the services and / or facilities of the campsite excluding the swimming pool and daytime entertainment.

Visitors' cars are prohibited in the campsite

Vehicle traffic and parking - Traffic is allowed from 6:00 a.m. to 11:00 p.m., respecting the direction of traffic. Only vehicles of customers can circulate or park in the campsite. The entry of the campsite is prohibited for motorhomes with a GVW exceeding 3.5 t.

Parking is only allowed on the space allocated by management; only one vehicle authorized per mobile home. Parking should not block traffic or setting up of new arrivals.

Only one motorhome or one caravan is authorized per pitch.

Behavior and respect of the facilities - It is prohibited to throw waste water on the ground or in the gutters. Customers must empty the wastewater in the facilities provided for this purpose.

Household rubbish, all kinds of waste, papers, must be placed in the containers located at the entrance of the campsite, rubbish is to be separated and thrown away in different dustbins for recycling.

It is forbidden to plant nails in trees, to cut branches, to plant. It is not allowed to delimit the location of an installation by personal means, nor to dig the ground.

Security - Fire : Open fires (wood, charcoal) are strictly prohibited. Gas stoves and barbecues (with a cover) and electric barbecues can be tolerated if they are kept in good working order and are not used in dangerous conditions and unless the authorities decide otherwise for weather conditions. A collective barbecue is available in the center of the campsite

Theft : The camper remains responsible for his own installation.

Games and collective installations - Dangerous or disturbing games are forbidden near the collective installations of the campsite. Children must always be under the supervision of their parents.

Swimming pool - Access to the swimming pool, paddling pool and slide is strictly reserved for campsite guests. Swimmers must respect the internal rules of the pool. Underpants, shorts and Bermuda shorts are prohibited. The swimming pool is not supervised. Swimming is carried out under the responsibility of the users. Children are under the supervision and responsibility of parents or accompanying adults.

The wearing of the camping bracelet is compulsory.

In compliance with the law of 6/01/1978 relating to information technology and freedoms and in accordance with the European regulation on the protection of personal data (RGPD) 2016/679 of 27 April 2016, you have a right to access, rectification, opposition, portability and a right to be forgotten about personal information collected about you.

In case of dispute and after having entered the service "reception" of the establishment, any user of the campsite has the opportunity to seize a consumer mediator, within a maximum of one year from the date of the written complaint, by registered letter with acknowledgment of receipt, to the campsite. The details of the mediator likely to be entered by the customer, are the following: www.cm2c.net - Referral by mail: contact@cm2c.net - Referral by post: 14 Rue Saint Jean 75020 PARIS - Phone: 06 09 20 48 86.